

# Automox Agent Update Policy

Automox automatically updates its device agents to ensure that you always have the latest Automox platform functionality.

## Delayed Update Program

On an exception basis, Automox allows customers to delay device agent updates up to 60 days from the date of release of the updated functionality. To request this exception to our normal update process, please contact [Automox Customer Support](#).

**Note:** If an Automox device agent update is necessary to remediate a critical security vulnerability, then Automox notifies all customers and automatically updates device agents.

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