

Third-Party Patching Best Practices

Recommended best practices for managing third-party applications in Automox.

The following tabs list the behavior of third-party software patching in Automox so that you can take actions, such as configuring groups and policies accordingly, if necessary. The types of behavior are as follows:

Software Title	App is NOT shut down in order to patch	App will NOT patch when running	App is shut down in order to patch
7-Zip	✓		
Adobe Acrobat Pro DC (macOS)			✓
Adobe Acrobat Pro DC (Windows)		✓	
Adobe Acrobat Reader DC		✓	
Adobe Air	✓		
Adobe Reader	✓		
Adobe Shockwave	✓		
Box Drive	✓		
Camtasia		✓	
Cyberduck (macOS)	✓		
Cyberduck (Windows)		✓	
Dropbox	✓		
FileZilla Client		✓	
Google Chrome (may relaunch itself)	✓		
Google Earth Pro			✓
Inkscape (Windows)		✓	
iTerm2	✓		

iTunes (Windows)		✓	
KeePassXC	✓		
LibreOffice		✓	
Microsoft OneDrive			✓
Microsoft Remote Desktop	✓		
Microsoft Skype		✓	
MS Office MSI	✓		
MS Office 365			✓
Mozilla Firefox	✓		
Mozilla Firefox ESR	✓		
Mozilla SeaMonkey	✓		
Mozilla Thunderbird	✓		
Notepad++		✓	
Opera	✓		
PuTTY		✓	
Sequel Pro		✓	
SizeUp			✓
Slack (Windows - will not patch if in a call)	✓		
Slack (macOS - will be shut down unless in a call)			✓
SnagIt		✓	
Sublime Text 3		✓	
The Unarchiver	✓		
TigerVNC (Windows)		✓	
Transmit		✓	

Viscosity		✓	
VLC Media Player		✓	
VMware Horizon Client		✓	
WinMerge (Windows)			✓
WinRAR		✓	
WinSCP		✓	
Wireshark		✓	
XnView MP		✓	
Zoom		✓	
Zoom Outlook Plugin	✓		